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Prasar Bharati
I.T. Division
Akashvani Bhawan New Delhi

File No. 7(54)/2018/IT

Date: 11.06.2019

Subject: Comprehensive Annual Maintenance Contract (AMC) of Desktop Computers & Peripherals, Laptops, LAN Connections, LAN Switches, Printers, Scanners, Plotters and Photocopy Machines for One year.

Prasar Bharati proposes to enter into Comprehensive Annual Maintenance Contract (AMC) of Desktop Computers & Peripherals, Laptops, LAN Connections, LAN Switches, Printers, Scanners, Plotters and Photocopy Machines installed at Akashvani Bhawan, for One Year.

Critical Sections	
Tender Publish Date	12.06.2019
Tender documents submission start Date and time	12.06.2019
Online Tender documents submission End Date and time	05.07.2019, 14:30 HRS
Technical Bid Opening date and time	05.07.2019, 15:00 HRS
Estimated Value of the tender	Rs. 14 Lakhs
EMD	Rs. 28,000/- only (Rupees Twenty Eight thousand only)
Tender Fee	NIL
Period of Contract	1 Year
Tender Documents published on	www.tenderwizard.com/PB

1. Guidelines for the Bidders:

- a. **Bid Bond Validity Up to:** 60 (Sixty) day beyond bid validity.
- b. **Bid Validity up to:** 120 (One Hundred Twenty) days from date of opening of Technical Bid.
- c. The interested service providers may submit the tenders online at "www.tenderwizard.com/PB" in two bid system (i.e. Part I: Technical Bid and Part II: Financial Bid) in the prescribed Performa. All the documents in support of eligibility criteria etc. are to be scanned and uploaded along with the Tender Documents. **Tenders sent by any other mode will not be accepted, only online tenders will be accepted.**
- d. The Demand Draft/Pay Order for Earnest Money of amount **Rs. 28,000/- only (Rupees Twenty Eight Thousand only)** drawn in favour of the "**DDO, Prasar Bharati Sectt.**" in a sealed cover should be submitted on or before due date of the tender to **T.P. Singh, Assistant Director (E), IT Division, Prasar Bharati, Akashvani Bhawan, Sansad Marg, New Delhi 110001** and scanned copy of EMD should be submitted online with technical bid. Bidders, who are registered with **NSIC** under single point Registration and **MSME**, shall be considered for EMD exemption, in such case scanned copy of the valid registration certificate issued from NSIC/MSME must be furnished with bid i.e. uploaded with online tender.

Bid shall be addressed to :

T.P. Singh, Assistant Director (E)
I.T. Division, Prasar Bharati
Akashvani Bhawan, Sansad Marg,
New Delhi- 110001.

- e. In absence of valid certificate of NSIC/MSME, or DD of EMD, as applicable, tenders shall be rejected straightway.
- f. The bidder shall submit Technical Bid in Annexure-I, II & III of this Tender Document and financial bid in

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Annexure V. However, Financial Bid shall be evaluated on the basis of overall AMC charges for all the items mentioned in Annexure IV taken together and not on the basis of charges quoted for the individual items.

- g. Any bid received after the due date and time, by whatever means, shall not be considered.
- h. The tenders will be opened online in Room No. 325 Akashvani Bhawan at 3:00 PM on 05.07.2019. A representative of the firm submitting bid may be present during opening of tenders. The representative shall submit an authorization certificate from the firm to be allowed to attend the opening of the tenders.
- i. Items covered under subject tender enquiry may be got inspected during working days between 4 to 6 pm.

2. Qualifying requirements and documents to be furnished as per Annexure- III:

- a. The bidder is required to submit a copy of the tender document duly signed and stamped on each page to indicate of acceptance of the various clauses / conditions mentioned therein along with Annexure I, II, III & IV of this tender document which constitute the Technical Bid, shall be duly filled-in and submitted online. Information asked in these Annexures must be furnished in the given format only and should be supported by necessary documents. Each supporting document, requisite document and tender document should be submitted online with *Serially Numbered*, Signed & stamped on each page by tenderer.
- b. (i) The bidder should have minimum annual turnover of Rs.20.00 lakh during the last three financial year's i.e. 2016-17, 2017-18 & 2018-19. The Bidder will have to submit a CA's certificate in this regard.
(ii) The bidder should have successfully executed at least two AMCs in two distinct organizations in three financial years i.e. 2016-17, 2017-18 & 2018-19 of average value of Rs. Ten Lakh, for these two AMC's. The size of each AMC should be covering at least 250 Nos. of Desktop Computers & at least 100 Nos. of printers.
- c. The bidder must submit the performance/satisfactory certificate issued from respective organization as claimed by the bidder for AMC mentioned at above Para 2.b.
- d. The bidder should submit the copy of last 2 year's sale tax return/GST along with technical bid.
- e. The registration number of the firm along with GST and PAN numbers must be given in the tender, without these numbers the quotation will not be considered.
- f. The tenderer/bidder is required to deposit Earnest Money Deposit (EMD) as mentioned in Para 1-d, in a sealed cover at the time of submission of bid. No interest on EMD shall be paid. The EMD is liable to be forfeited if the tenderer withdraws or impairs or derogates the bid in any respect of manner within the period of validity of the offer.
- g. In absence of valid certificate issued from NSIC/MSME OR DD/PO of EMD whichever is applicable, the tenders shall be rejected straightway.
- h. The bidder shall furnish all the information as sought in this Tender Document, in absence of which the bid is liable to be rejected.
- i. The bidder should not have been black listed on any account by any central, State, PSU Government organization. A self certified declaration certificate must be submitted along-with tender.
- j. **Technical Evaluation Criteria:**
 - (i) Bids will be evaluated based on the basis of the qualifying requirements as above and as required in Annexure III of the bid documents.
 - (ii) The bidder shall also meet the criteria mentioned in the bid document.

**Note: (i) The decision of Prasar Bharati regarding fulfillment of requirements of Technical Bid shall be final.
(ii) No prices should be indicated in the Technical Bid otherwise bid shall be rejected.**

3. General Terms & Conditions:

- a. Acceptance of the bid shall be communicated to the successful bidder by a formal letter as well as by email.
- b. The successful bidder shall be required to sign a 'Comprehensive Annual Maintenance Contract Agreement' on a stamp paper of Rs.100/- only, to be furnished by him within one week of receiving communication

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regarding acceptance of the bid.

- c. The successful bidder shall submit a certificate within 10 days of award of contract i.e. signing of "Agreement" that all equipments have been taken over for AMC work, failing which the EMD will be forfeited.
- d. The Successful bidder shall have to furnish, before signing the Contract, a Performance Bank Guarantee (PBG) equivalent to 10% of the amount of AMC in the form of an Account Payee Demand Draft/Fixed Deposit Receipt/ Bank Guarantee from a Nationalized bank acceptable to Prasar Bharati in favor of "DDO, Prasar Bharati Sectt.". The PBG should remain valid up to a date of three months after the expiry-date and expected period of the Contract. The said PBG shall be released by Prasar Bharati on satisfactory completion (which will be decided by the Prasar Bharati) of the contract.
- e. The normal mode of communication during the period of contract shall be emails & hard copies by registered post/speed post etc. in English language.

4. Scope of Comprehensive AMC and its implementation :

- a. The comprehensive AMC shall include the following:-
 - i. Maintenance of all the items listed in Annexure IV along-with 3 Nos. of service professional deployed on site.
 - ii. To provide software support such as loading of operating system, loading of generic software, device drivers of various peripherals and required remedial actions for normal operation for all the items listed in Annexure IV.
 - iii. Loading of latest anti-virus software (to be supplied by Prasar Bharati) including installation of free updates from website.
 - iv. Reinstallation of Operating System & various software applications in case of system failure.
 - v. Configuration of computer system for making it a part of LAN set up/reconfiguration of computer system for an improved LAN.
 - vi. Checking Ethernet patch chords and making new patch chords, if required, for making the internet connectivity through in computer systems.
 - vii. Maintenance of LAN wiring & LAN ports (approx. 500 Nos. of Nodes) and associated equipments.
- b. The successful bidder/contractor shall provide services for repair & maintenance of equipments to be maintained including removal of virus etc during the normal working hours of the Prasar Bharati, viz. 9.30 am to 6.00 pm Monday to Friday excluding gazetted holidays. However, in special circumstances, the Contractor may be required to provide such services on holidays also.
- c. The successful bidder shall depute at least Three full time competent Service Professionals having onsite work experience of at least 2 years in maintaining LAN & AMC of computers & peripherals. The bidder shall ensure that these Service Professionals are covered by the laws of land regarding labour, remuneration etc as per Govt of India.
 - i. The said Service Professionals shall be well versed in troubleshooting techniques for solving day-to-day problems encountered in hardware & software. They shall all be equipped with maintenance kits comprising of tool box, multi meter, diagnostic software and external CD ROM /combo drives including device driver software and any other tools & tackles required for carrying out such services.
 - ii. It shall be the responsibility of AMC team to pick up the systems/equipments from user's place or at its place of installation for carrying out repair work at the designated place in Akashwani Bhawan (normally IT Division) and put the system/equipments back at its original place. No man power for this purpose shall be provided by Prasar Bharati.
 - iii. A mobile phone will have to be provided to Service Professionals by the vendor. Firm will furnish the details of Service Professionals along with their professional certification & experience. In case of replacement of any of Service Professionals, the certificates of qualifications & experience of new Service Professionals shall be provided. All Service Professionals shall be allowed to start AMC work only after getting due permission from IT Division based on their qualifications and experience and record their attendance in IT Division. In case of any fault, the fault will be reported by the user in a computerized fault reporting system, already functioning at I.T. Division. The Service Professionals will take print of complaints lodged at least twice a day and will attend the complaint and obtain a certificate of satisfactory working of system from user and

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will submit it to I.T. Division for closure of complaint.

- d. **Preventive Maintenance (PM):** The Contractor shall ensure onsite internal & external cleaning of all the items listed in Annexure-IV, at least once in a Quarter. Appropriate cleaning material such as silicon gels, liquid cleaning agents, brushes & equipment like blower etc will be used, required for the purpose. Prasar Bharati will not bear any cost of cleaning material & equipment. Safety & security of cleaning material & equipment will be solely of the Bidder, not of Prasar Bharati. The PM shall include preventive remedial works of hard disks, its defragmentation and registry checkup of computer system. All peripherals like printers, mouse, keyboards, UPS, etc. are to be checked for the normal operation each month. One dedicated person shall be deputed for PM, and shall be available in Prasar Bharati. PM reports signed by end-user are to be submitted to I.T. Division at the end of every quarter with invoice.
- e. The Contractor shall provide new & original genuine spare parts, assemblies & subassemblies in place of such items which develop defects/suffer breakdown during the period of AMC, including printer heads, belts, fuser assembly, drum for color and mono laser printers etc. However Prasar Bharati will provide consumable items such as batteries for UPS, RJ-45 Connectors, Ethernet cables, toners for Laser Jet Printers and inkjet cartridges only for the equipments installed at Akashvani Bhawan, New Delhi.
- f. The Contractor shall attend & rectify the complaints on same day or latest by 12 Noon of next day. In case of fault is not resolved by 12 Noon of next day, the contractor will provide a standby unit so that work of user may not suffer. The provision of standby unit does not absolve the Contractor from the responsibility of repairing the fault early. If the faulty equipment is not rectified and installed within Four working days from date of lodging of complaint, penalty would be levied from the date of complaint.
- g. **Penalty on Down Time:**
1. In case of absence of Service Professional as per Para 4-c, a penalty of Rs.500/- per service professional per day will be charged.
 2. In case PM (Preventive Maintenance) is not done as per Para 4-d, a penalty of Rs.100/- per item per quarter will be charged,
 3. If standby unit is not provided (as per Para 4-f) by 12 noon of next day of complaint lodging, a penalty of Rs.100/- per item per day will be charged.
 4. If the original system is not restored within Four working days (excluding the date of complaint lodging) a penalty of double the pro-rata AMC cost of same item, quoted by the bidder, will be charged from the date of complaint lodging till the original system is restored.
- h. The Contractor shall keep sufficient number of spares of good condition and of similar version such as CPUs, Monitors, Keyboards, Mouse, Printers, HDDs, CD ROMs, DVD ROMs, DVD writers, Combo Drives, cables etc. as standby so as to put these in service whenever required. The standby CPUs provided by vender shall have genuine Windows Operating System and genuine Microsoft Office. Any cost incurred towards transportation of faulty/repared as well as standby equipment shall be borne by the Contractor. Such spares items shall be 5% of total items/equipments in each category mentioned in Annexure-IV.
- i. The Contractor shall arrange the requisite documentation and maintain necessary records, etc. as required for processing the quarterly payment during the period of AMC. The Contractor shall submit a copy of documents/maintenance records to Prasar Bharati, as and when required for reference.
- j. The AMC for one or more systems may be terminated by Prasar Bharati at any time by giving one month notice.
- k. The AMC Contract is not transferable.
- l. The Contractor shall get maintenance of equipment including cleaning thereof, done by his maintenance staff solely at his own risk. Prasar Bharati shall not, in any way, in any case, be liable to make any payment, incur any expenditure or face any law suit in any court of law for any injury or death suffered by Contractor's maintenance staff during the course of maintenance under this AMC.
- m. The items that are defective and need to be replaced would be first checked by IT Division before those are declared as defective. The defective equipment/items will be replaced with the equipment/spares of same specification/Make and, in case these are not available, the equipment with higher specification will have to be installed.
- n. Prasar Bharati has right to increase or decrease the quantity of items under AMC at any point of time.

5. Terms of Payment:

- a. No advance payment shall be made. The payment will be released after satisfactory work done. The

Contractor shall submit pre-receipted bill in triplicate to Prasar Bharati towards the charges for AMC services in four quarterly installments after end of each quarter.

- b. No claim on account of sales tax, GST, work contract tax or any other taxes and duties presently in force for material used for execution of work awarded under the contract, will be entertained by Prasar Bharati and all such taxes and duties shall be borne by the Contractor.
- c. Prasar Bharati shall deduct such taxes, duties and any other statutory levies imposed by Government & amended from time to time or such charges as may arise from implementation of the contract agreement.
- d. Prasar Bharati officials will review the status of pending complaints with Contractor from time to time. If it is found that complaints (10 or more) requiring repair of systems and peripherals are pending for over a month, Prasar Bharati reserves the right to withhold payment of quarterly bills temporarily till all pending complaints are cleared.
- e. Payment for any part of a year shall be made proportionately on the basis of 52 weeks.

6. Arbitration:


In case of any dispute/disagreements so as to interpretation of any clause of otherwise, relating to AMC, that may arise during or after the execution of contract, the matter shall be referred to person (s) to be appointed or nominated by the Prasar Bharati whose decision shall be final and binding on both the parties. The proceedings of arbitration shall be carried out only in Delhi in accordance with provision of Arbitration & conciliation ACT 1996. The jurisdictions will be within Delhi only.

7. Renewal/ Termination of the Contract:

- f. Prasar Bharati reserves the right to abandon or terminate the contract at any time, after giving one month notice to Contractor. In event of service/work being found unsatisfactory and/or not according to specifications & standards laid down in contract, the contract may be terminated at one month's notice after giving to Contractor an opportunity to show cause as to why such an action should not be taken. In the event of termination of contract on account of unsatisfactory/substandard services, Prasar Bharati shall not accept any responsibility for any loss suffered by Contractor, and Bank Guarantee shall stand forfeited.
- g. In case of termination of contract on account of unsatisfactory/substandard services, Prasar Bharati shall be at liberty to get the job completed from alternative sources at the risk and cost of the Contractor.
- h. The Performance Bank Guarantee Security submitted by the firm shall stand forfeited if the firm withdraws the contract at any stage during the entire contract period.
- i. The contract may be renewed if Prasar Bharati is satisfied with the services of Contractor for a maximum period of three year or shorter period, as per decision of Prasar Bharati with same terms & conditions of existing contract.
- j. The firm shall ensure to abide by the copyright, intellectual property rights and other laws as may be applicable for providing any replacements of any malfunctioning components/items/software. Violation of any legal requirement by the firm in this regard, shall lead to termination of the contract forthwith and forfeiture of Performance Bank Guarantee. Ensuring compliance to all legal requirements will be responsibility of the firm, failure to do so would lead to consequences aforesaid.

8. Handing over:

- k. At the time of expiry of contract all the equipment under AMC shall be handed over in working condition so that handing over of AMC to next Contractor takes place in a smooth manner.
- l. Any equipment not made available in working condition on last working day of contract period, shall be rectified/repared by Contractor within the next 10 working days without any extra cost, failing which the equipment shall be got rectified/repared by alternative source and then cost thereof shall be deducted from AMC payment.


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Annexure-I

TENDER PROFORMA

(To be filled in by the bidder for the technical bid)

1. Name of the company:
2. Head/Regd. Office Address:
 - (a) Postal Address.:
 - (b) Fax No.
 - (c) Telephone No. (s)
 - (d) E-mail Address
 - (e) Website Address
3. Former name of Company (if any):
4. Delhi office Address:
 - (a) Postal Address.:
 - (b) Fax No.
 - (c) Telephone No. (s)
 - (d) Mobile No.
 - (e) Working hours
 - (f) E-mail Address
5. Type of Organization: Individual Partnership Incorporated
6. Year of establishment:
7. Details of EMD: (if applicable)
Amount of EMD :
DD/Pay Order No.
Bank Detail :
8. Details of NSIC/MSME: (if applicable)
NIC/MSE Certificate No.
Date of issue of certificate:
Validity of certificate (expiry date):
Name of Company, in favour of which the certificate is issued:
9. Period of validity of tender:
10. Details of supporting documents enclosed:
11. Name, Address & Mobile /Phone No.(Office & Residence) of authorized signatory/Contact Person for this tender.
12. Whether Letter of Authority for attending bid opening enclosed with tender:
13. Whether PAN certificate is attached?:
14. Sales tax/VAT /GST. No.etc. :

Date:
Place:

Signature of tenderer:
Name:
Office Seal:


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Details of Annual Maintenance Contracts Executed in last three Years:

Sr. No.	Name of Organization/ Address	Contract period From----To-----	Value of AMC (in Rs.)	Size of AMC	
				Numbers of Desktop Computers	Numbers of Printers
1					
2					
Average					

Signature of tenderer:

Name:

Date:

Place:

Office Seal:


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Eligibility Criteria

S. No	Items	Insert Value in the box / attach required documents	Referred Documents Enclosed (YES / NO)	Page No.
1	The bidder should have minimum annual turnover of Rs.20.00 lakh during the last three financial years i.e. 2016-17, 2017-18 & 2018-19. The Bidder will have to submit a CA's certificate in this regard.	Scanned copy of the CA certificate for the last three FY		
2	Annexure I, II, III & IV of this tender document which constitute the Technical Bid, shall be duly filled-in and submitted online. Information asked in these Annexures must be furnished in the given format only and should be supported by necessary documents. Each supporting document, requisite document and tender document should be submitted online with <i>Serially Numbered</i> , Signed & stamped on each page by tenderer.	Scanned copy of filled 1. Annexure I 2. Annexure II 3. Annexure III 4. Annexure IV		
3	The bidder should have successfully executed at least two AMC's in two distinct organizations in three financial years i.e. 2016-17, 2017-18 & 2018-19 of average AMC value of Rs. Ten Lakh. The size of each AMC should be covering at least 250 Nos. of Desktop Computers & at least 100 Nos. of printers.	Scanned copy of AMC Orders		
4	The bidder must submit the performance/satisfactory certificate issued from respective organization as claimed by the bidder for AMC mentioned at Para 2-b of tender document.	Scanned copy of Certificates.		
5	The bidder should submit the last 2 year sale tax return/GST returns copy along with technical bid.	Scanned copy of returns		
6	The registration number of the firm along with GST, PAN & TIN numbers must be furnished the tender.	Scanned copy of 1.Registration Certificate. 2.PAN Card 3.GST Registration		
7	The tenderer /bidder is required to deposit an Earnest Money Deposit of Rs. 28000/- (Rupees Twenty Eight Thousand only) in a sealed cover at the time of submission of bid, as per Para 1.d of tender.	Scanned copy of EMD (if applicable)		
8	The tenderer/bidder is required to submit NSIC/MSME certificate in case of exemption from EMD, as per Para 1.d of tender.	Scanned copy of certificate (if applicable)		
9	The bidder should not have been black listed on any account by any central, State, PSU government organization.	Scanned copy of Self declaration certificate on company's letter head		

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10	The bidder should submit a self declaration certificate that Service Professionals to be deployed for AMC, are covered by the laws of land regarding labour, remuneration etc as per Govt of India	Scanned copy of Self declaration certificate on company's letter head		
11	For acceptance of all tender terms & conditions, upload the tender document online with properly signed and company stamp on each page of tender	Scanned copy of Signed & stamped Tender Document (each page)		


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List of Item for comprehensive AMC(along-with 3Nos. of service professional to be deployed on site) (Annexure-IV)		Qty
Sr. No.	Description of Item	
I	Desktops	
1	HP Compaq 8100 elite (intel i3 core inside)	8
2	HP Compaq 8300 elite	121
3	HP 8000 SFF series (for CAD Lab)	20
4	HP Compaq Elite 8300 SFF (intel i7-3770)	95
5	HP 800 Elite SFF (windows 8.1 Professional)	59
6	HP Z230 Tower Workstation (3.4GHz)RAM 4GB (TFT-Z-24")	10
7	Apple iMac(21.5 inch,Late 2013)OS X Yosemite Version 10.10(2.7GHz,intel core i5) (Memory 8GB 1600MHz DDR3)	1
II	Printers	
1	HP Color LASER JET CM 3530	1
2	HP Color LASER JET CM 6030	2
3	HP LASERJET 1522 Printers	144
4	HP LaserJet P1606 dn	21
5	HP LASERJET Pro 400MFP M425 dw Printers	2
6	Samsung ML1911	6
7	Samsung ML1676	16
8	Cannon Multifunction Printer MF4570 DW	1
9	Cannon Multifunction Printer MF8030 CN	1
10	HP Color Multifunction Printer Jet CP 1515N	4
11	HP Office Jet Pro 8620C MFP	1
12	HP Laserjet Pro MFP M226dn	1
13	HP Color Laserjet Pro MFP M476dw	
III	Plotters	
1	Plotter HP Design Jet 500 (for CAD Lab)	1
2	Plotter HP Design jet T 2500CMFP (CAD Lab)	2
IV	Scanners	
1	HP Scan jet 7400 C	1
2	Cannon DR 2080 (document Scanner)	5
3	Cannon DR-2010C (document scanner)	5
4	Cannon Lid 1110 (flat scanner)	1
5	HP Scan jet 3000	
V	Photocopy Machines	
1	Xerox, Model: Work Centre 5335	1
VI	UPS	
1	Orion UPS 1KVA (New Switch Room)	2
2	APC UPS 1.5 KVA (Switch Room)	5
3	APC UPS 5 KVA Online (Server Room)	2
4	Delta 5KVA (Server Room)	4
VII	LCD Monitor	
1	INTEX IT 22 LCT Monitor with TV Tuner Card	1
VIII	LAN Switches	
1	D LINK X STACK-DGS-3627	8
2	D LINK X STACK-DGS-3426	5
3	CISCO-2960-S	15
IX	Laptops	
1	Laptop HP Pro 440G2, Window 8, RAM 4GB, HDD 500 GB	20
2	Laptop DELL E5430, Window 7 RAM 2 GB	19
X	LAN (Nos. of port: approx 500 Nodes)	500

- Note:1. Items mentioned at Sr. No. I also include Monitors, Keyboards, Mouse, Speakers etc.
 2. Firms interested to quote may visit to this office on any working day 4 to 6 pm to check the condition of items listed above, before submit the quotation.
 3. The AMC includes the deployment of three Service professional on site.

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Format of Financial Bid				(Annexure V)		
Sr. No.	Description of Item	Qty.	AMC Cost (Rs.)			
			Rate	Tax	Total Cost	
I	Desktops					
1	HP Compaq 8100 elite (intel i3 core inside)	8				
2	HP Compaq 8300 elite	121				
3	HP 8000 SFF series (for CAD Lab)	20				
4	HP Compaq Elite 8300 SFF (intel i7-3770)	95				
5	HP 800 Elite SFF (windows 8.1 Professional)	59				
6	HP Z230 Tower Workstation (3.4GHz)RAM 4GB (TFT-Z-24")	10				
7	Apple iMac(21.5 inch,Late 2013)OS X Yosemite Version 10.10(2.7GHz,intel core i5) (Memory 8GB 1600MHz DDR3)	1				
II	Printers					
1	HP Color LASER JET CM 3530	1				
2	HP Color LASER JET CM 6030	1				
3	HP LASERJET 1522 Printers	2				
4	HP LaserJet P1606 dn	144				
5	HP LASERJET Pro 400MFP M425 dw Printers	21				
6	Samsung ML1911	2				
7	Samsung ML1676	6				
8	Cannon Multifunction Printer MF4570 DW	16				
9	Cannon Multifunction Printer MF8030 CN	1				
10	HP Color Multifunction Printer Jet CP 1515N	1				
11	HP Office Jet Pro 8620C MFP	4				
12	HP Laserjet Pro MFP M226dn	1				
13	HP Color Laserjet Pro MFP M476dw	1				
III	Plotters					
1	Plotter HP Design Jet 500 (for CAD Lab)	1				
2	Plotter HP Design jet T 2500CMFP (CAD Lab)	2				
IV	Scanners					
1	HP Scan jet 7400 C	1				
2	Cannon DR 2080 (document Scanner)	1				
3	Cannon DR-2010C (document scanner)	5				
4	Cannon Lid 1110 (flat scanner)	5				
5	HP Scan jet 3000	1				
V	Photocopy Machines					
1	Xerox, Model: Work Centre 5335	1				
VI	UPS					
1	Orion UPS 1KVA (New Switch Room)	2				
2	APC UPS 1.5 KVA (Switch Room)	5				
3	APC UPS 5 KVA Online (Server Room)	2				
4	Delta 5KVA (Server Room)	4				
VII	LCD Monitor					
1	INTEX IT 22 LCT Monitor with TV Tuner Card	1				
VIII	LAN Switches					
1	D LINK X STACK-DGS-3627	8				
2	D LINK X STACK-DGS-3426	5				
3	CISCO-2960-S	15				
IX	Laptops					
1	Laptop HP Pro 440G2, Window 8, RAM 4GB, HDD 500 GB	20				
2	Laptop DELL E5430, Window 7 RAM 2 GB	19				
X	LAN (Nos. of port: approx 500 Nodes)	500				
GRAND TOTAL (Rs.)						

Note : The AMC includes the deployment of three Service professional on site.

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Handwritten signature
11.6.19
टी. पी. सिंह
सहायक निदेशक (सू.प्रौ.)