

PRASAR BHARATI
(India's Public Service Broadcaster)
New Pension System Section,
O/o Addl. Director General (B&A)
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No. PB-10(14)/2018-NPS/595-600

Dated: 12.10.2018

Sub: Effective implementation of New Pension Scheme- reg.

NPS is meant for retirement purpose and therefore, all efforts should be made to ensure regular credit of the NPS contribution in the PRAN of respective employees. Any irregularity in the NPS contribution may result in consequences to be faced by the respective employees at the time of refund from the PRAN account.

In this connection, your kind reference is invited to the report generated from the NSDL portal wherein discrepancies on various aspects of the NPS operations have been highlighted. At this point of time, even after 10 years of effective functioning of NPS machinery, the information provided under the above mentioned report is alarming. The highlights of the reports are described below:

1. **Delay in registration of all eligible subscribers** – Department has to ensure that all eligible subscribers who joined service on or after 01.01.2004 are registered under National Pension System. Registration of eligible employees under NPS beyond a reasonable timeframe impacts their accumulations as well as the pension receivable at the time of their retirement.
2. **PRANs with NIL credits** – There are 45 PRANs which have not received any credit since inception. Out of this, there are 09 PRANs which were generated prior to Aug, 2013. Thus, more than 5 years have elapsed without any further activity in the said PRAN.
3. **PRAN without nominations and contact details** – There are 161 PRANs without nominations. Availability of proper contact details in CRA system play vital role under NPS. There are 40 PRANs without contact details. Due to absence of contact details, important communications regarding NPS cannot be disseminated timely
4. **Low subscriber coverage** – An analysis of the data on transfer of NPS contributions for the month ending Aug, 2018 reveals that none of the past months have achieved 100% subscriber coverage (73% as of Aug 2018). This happens due to not uploading of the Subscriber Contribution File (SCF) by the DDOs.
5. **Non Uploading/Delaying in upload of NPS contribution** – As per the OM dt. 02.09.2008, the DDOs should upload the Subscriber Contribution File and obtain the transaction I.D. by the 25th of each month and the NPS contributions should be credited to the account of the Trustee Bank by the DDO on the last working day of each month or salary day. As per para 9 of the report, there are 432 PAOs/CDDOs having subscribers under NPS at the end of Aug,2018. However, out of these, only 390 PAOs/CDDOs have uploaded the SCF on the NSDL portal.

6. **Pending Grievances** – It has been observed that 06 grievances issued by employees against the nodal office i.e. CDDO are pending as on 31.08.2018 under CGMS of CRA.
7. **Fund Return** –As per para no. 12 of the reports, there are 586 funds (remitted by DDOs) and 22 of them were returned by trustee Bank in Aug, 2018. All the DDOs have to ensure that the remitted fund is accepted by the trustee bank.

The above observations indicate that many of CDDOs/PAOs are still not following instructions issued in this regard from time to time. All CDDOs/PAOs are, therefore, once again directed to ensure that SCFs are uploaded within due date. Legacy data is compiled in respect of all eligible employees and is sent to respective PAOs and nominations along with contact details are updated in respect of all employees. Other issues mentioned above may also be addressed scrupulously.

All concerned PAOs/CDDOs/DDOs may contact CABCR helpdesk: 022-40904242 Extn. 3314/3315, E-mail at cabcr@nsdl.co.in for any query or issue related to New Pension System.

In view of the positions explained above, all concerned DDOs/CDDOs are requested to take concrete action immediately for the smooth implementation of New Pension Scheme (NPS) in Prasar Bharati failing which concerned DDOs/CDDOs will be held responsible.

ADG (Admin), DD/AIR, are requested to look into the matter and ensure that the discrepancies mentioned above may not be repeated in future.

Encls: As above.



(C. K. Jain)
Dy. Director General (Fin)

ADG (Admin), Doordarshan, Doordarshan Bhawan, New Delhi
ADG (Admin), All India Radio, Akashwani Bhawan, New Delhi

Copy To:-

1. All the HOOs/DDOs of AIR & DD through the DDA (SCOR) – For strict compliance please.
2. DDG (T)/Director (T) with the request to upload this letter on PB's website.
3. Manager, PFRDA – For information please.



for Sr. Accounts Officer (Admin. & NPS)

NPS Operations Review Report for the Month of August 2018

PrAO Reg No	3004643	Accounting Formation	15
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PrAO Name	Pr.AO, Prasar Bharati, New Delhi
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Disclaimer: Every reasonable effort has been made to assure the accuracy of the information presented in the NPS Operations Review Report. In case any aberration is found in the contents of the said Report, the same may kindly be reported to CRA.

1

Delay in Subscriber registration data as on August 31, 2018 (Period between date of joining and PRAN generation)							
Ageing of New PRANs generated between 1-Sep-2017 and 31-Aug-2018							
	0-3 Months	3-6 Months	6-12 Months	1-2 Years	2-3 years	3 year & above	Total
No. of PRANs	24	14	19	10	22	38	127

2

Subscriber registration forms rejected till August 31, 2018			
Month	Number of PRAN application processed during the month	Number of PRAN application rejected during the month	% of PRAN application rejected / PRAN application processed during the month
September-17	13	2	15.38%
October-17	9	1	11.11%
November-17	20	3	15.00%
December-17	15	3	20.00%
January-18	13	4	30.77%
February-18	7	1	14.29%
March-18	9	0	0.00%
April-18	3	1	33.33%
May-18	14	1	7.14%
June-18	17	2	11.76%
July-18	9	1	11.11%
August-18	11	0	0.00%
Total	140	19	13.57%

3

Non-IRA PRANs as on August 31, 2018				
Parameters	No. of Non IRA subscribers			
	NIL Credit	No Contribution deposit in last 1 year	Received contribution in at least 1 year	Total
No. of subscribers	0	1	3	4

4

NIL Credit PRANs as on August 31, 2018						
Number of PRANs generated till August 31, 2018 but have not received credit since inception (Status as on August 31, 2018)						
PRAN Generation date						
Ageing of subscribers with NIL credit	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	16	7	7	6	9	45

5

Number of PRANs without Nomination details as on August 31, 2018						
Parameters	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	0	0	18	93	50	161

6

Number of PRANs without Mobile nos. as on August 31, 2018						
Parameters	0-3 Months	3-12 Months	1-3 Years	3-5 Years	Above 5 Years	Total
No. of Subscribers	0	2	13	17	8	40

7

Number of Subscribers flagged in the system as on August 31, 2018				
	No. of Non-IRA subscribers flagged in the system	No. of IRA subscribers flagged in the system	Total subscribers flagged in the system	Subscribers receiving Contribution Credit in the month after flagging
No. of subscribers	1	6	7	4

8

Gap in No. of Subscribers Registered and Subscribers Receiving Credits in last 12 months as on Sept 7, 2018			
Month	Number of Subscribers Registered (A)	Unique subscriber receiving credits for the month (B)	% (B/A)
September-17	3417	2444	71.52%
October-17	3422	2619	76.53%
November-17	3428	2663	77.68%
December-17	3432	2766	80.59%
January-18	3438	2859	83.16%
February-18	3436	2717	79.07%
March-18	3439	2508	72.93%
April-18	3433	2921	85.09%
May-18	3436	2988	86.96%
June-18	3447	3014	87.44%
July-18	3455	3118	90.25%
August-18	3478	2539	73.00%

9

Gap in number of PAOs registered and PAOs uploading Contributions (In De-Centralized Model)			
Month	Number of PAOs having subscribers under NPS at the end of the month (A)	Number of PAOs uploading in the said month (B) #	Gap (A-B)
September-17	295	255	40
October-17	310	245	65
November-17	322	288	34
December-17	334	273	61
January-18	352	307	45
February-18	357	292	65
March-18	368	205	163
April-18	393	348	45
May-18	415	375	40
June-18	424	376	48
July-18	430	403	27
August-18	432	390	42

Included Regular/Arrear contribution

10

Analysis of delay in Remittance of Contributions			
Subscribers getting credits within 7 days of respective/previous salary month			
Month	No. of Subscribers	Subscribers received credits	% getting credits within 7 days from salary month
September-17	3417	1658	48.52%
October-17	3422	1584	46.29%
November-17	3428	1863	54.35%
December-17	3432	1914	55.77%
January-18	3438	1988	57.82%
February-18	3436	1905	55.44%
March-18	3439	1160	33.73%
April-18	3433	2360	68.74%
May-18	3436	2475	72.03%
June-18	3447	2523	73.19%
July-18	3455	2690	77.86%
August-18	3478	2539	73.00%
Avg % for all 12 months	41261	24659	59.76%

11

Credit Analysis for the period September 2017 to August 2018 (Non Flagged)					
Parameters	Unique subscribers receiving credit for the said month	% Credit Received	Parameters	Unique subscribers receiving credit for the said month	% Credit Received
Associated PRANs as on August 31, 2017	3349		Five Contribution	35	1.05%
Twelve Contribution	693	20.69%	Four Contribution	59	1.76%
Eleven Contribution	1340	40.01%	Three Contribution	24	0.72%
Ten Contribution	535	15.97%	Two Contribution	12	0.36%
Nine Contribution	196	5.85%	One Contribution	32	0.96%
Eight Contribution	162	4.84%	No Contribution	150	4.48%
Seven Contribution	55	1.64%	Note: For the computation of % Credit received, only Regular Contribution has been considered.		
Six Contribution	56	1.67%			

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Analysis of Inward Funds Returned by Trustee Bank for month of August 2018 (SCF Fund returned)				
Month	Number of funds Remitted by underlying Offices	Number of funds returned by Trustee Bank	Amount of funds Remitted by underlying Offices	Amount of funds returned by Trustee Bank
September-17	361	30	3,47,23,302.20	29,99,084.20
October-17	316	24	2,28,13,326.00	11,43,244.00
November-17	449	12	4,26,07,763.10	12,65,270.10
December-17	388	37	2,94,92,399.00	40,27,998.00
January-18	395	21	4,04,32,897.00	10,40,946.00
February-18	404	31	3,52,81,351.60	17,38,275.60
March-18	449	17	5,10,68,689.86	17,58,390.00
April-18	487	17	4,54,80,831.90	38,79,470.10
May-18	811	53	7,77,23,872.20	43,79,515.20
June-18	574	40	6,80,16,906.20	33,76,168.20
July-18	551	23	5,94,24,448.00	9,73,255.00
August-18	586	22	5,94,49,189.20	3,40,224.20
Total	5771	327	56,65,14,976.26	2,69,21,840.60

13

Number of SCFs Cancelled as on August 31, 2018 (deletion of unmatched Subscriber Contribution File (SCFs) in CRA system after 10 days of SCF upload)	
Month	Count of SCF cancelled
September-17	31
October-17	30
November-17	23
December-17	20
January-18	26
February-18	17
March-18	24
April-18	29
May-18	50
June-18	44
July-18	23
August-18	20
Total	337

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Analysis of Error Rectification Module as on August 31, 2018						
Month	Amount transferred to PRAN 1 instead of PRAN 2		Excess Transfer to a PRAN		Non-NPS Subscriber Withdrawal	
	No. of Transactions	Total Amount	No. of Transactions	Total Amount	No. of Transactions	Total Amount
Sep-17	2	4917	0	0	0	0
Oct-17	7	32774	0	0	0	0
Nov-17	2	12520	0	0	1	1744808.87
Dec-17	0	0	0	0	0	0
Jan-18	0	0	0	0	0	0
Feb-18	0	0	0	0	0	0
Mar-18	1	10390	0	0	0	0
Apr-18	0	0	0	0	3	1240739.43
May-18	0	0	0	0	0	0
Jun-18	0	0	1	36183	0	0
Jul-18	0	0	4	36208	0	0
Aug-18	0	0	0	0	0	0
Total	12	60601	5	72391.0	4	2985548.30

15

Login details of PAOs on Dashboard of NSDL CRA (For the period May 2017 - August 2018)			
Registered PAOs	Unique login in last 3 Months (Active)	Login prior to 3 Months (partially active)	* No login yet (in active)
522	0	53	469

* Note: PAOs not accessed Dashboard during May 2017 - August 2018

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Login details of DDOs on functionality available in the NSDL CRA system			
Registered DDOs	Unique login in last 3 Months (Active)	* Login prior to 3 Months (partially active)	No login yet (in active)
652	1	2	649

17

No. of pending grievances at CGMS as on August 31, 2018					
0-1 Months	1-2 Months	2-6 Months	6-12 Months	Above 12 Months	Total
6	0	0	0	0	6

18

Status of escalated grievances to NPS Trust pending as on August 31, 2018				
1-2 Months	2-6 Months	6-12 Months	Above 12 Months	Total
0	0	0	0	0

19

No. of Online Exit (withdrawal) cases pending for authorisation as on August 31, 2018 (age wise analysis)						
Parameters	0-1 Months	1-3 Months	3-6 Months	6-12 Months	Above 12 M	Total
Death	0	0	0	0	0	0
Superannuation	0	0	0	0	0	0
Pre-Mature Exit	0	0	0	0	0	0
Total	0	0	0	0	0	0

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Non-initiation of online withdrawals even after superannuation as on August 31, 2018					
Non-initiation of withdrawal request even after superannuation	0-3 months	3-6 months	6-9 months	9-12 months	Above 12 months
4	1	1	1	0	1

Delay in authorization of Online Withdrawal cases as on August 31, 2018								
Parameters	Less than 15 days	16-30 days	31-60 days	61-90 days	91-180 days	181-365 days	More than 1 year	Total
No. of Subscribers	0	0	1	0	4	4	6	15

22

Analysis of Outward Funds Returned to Trustee Bank as on August 31, 2018				
Month	Number of funds Remitted by Trustee Bank	Number of funds returned to Trustee Bank	Amount of funds Remitted by Trustee Bank	Amount of funds returned to Trustee Bank
September-17	1	0	250274.92	0
October-17	1	0	63757.09	0
November-17	2	0	1911761.38	0
December-17	0	0	0	0
January-18	2	0	162882.26	0
February-18	1	0	93367.17	0
March-18	0	0	0	0
April-18	6	0	1797883.37	0
May-18	2	0	46495.54	0
June-18	2	0	86125.36	0
July-18	7	0	206322.16	0
August-18	2	0	634170.32	0
Total	26	0	5253039.57	0.00

23

No. of pending partial withdrawal cases for authorisation as on August 31, 2018						
Parameters	0-1 Months	1-3 Months	3-6 Months	6-12 Months	Above 12 M	Total
No. of Subscribers	0	1	1	2	1	5

24

Non-submission of documents, post authorization of online withdrawal						
Parameters	Non-submission of documents, post	0-3 months	3-6 months	6-9 months	9-12 months	Above 12 months
Death	0	0	0	0	0	0
Superannuation	1	1	0	0	0	0
Pre-Mature Exit	2	0	0	1	1	0
Total	3	1	0	1	1	0